

General Terms and conditions-Transfer

Terms are set up to protect the users of Makarska-exclusive.com website as well as the agency. Makarska-exclusive.com is owned by ŠKORPION. The general terms and conditions are available online, by phone or by e-mail. While using our website for reservation purposes you agree that you have read, understood, and accepted the general terms of business.

1. Transfers - Transfers are made with at least one passenger from the starting point to a pre-arranged place of arrival. Transfer prices are pre-arranged and confirmed. At the starting point, our driver will be waiting for you with a board on which your first and last name with the reservation number will be written.

2. Data security - All client data is stored in confidentiality and is not forwarded without your permission. Examples such as name, address, email address, phone number and price, as well as any other data the client provided were entered and processed and used in accordance with the data protection law.

3. Reservation - Tourist agency Makarska-exclusive provides a reservation service by telephone, fax or e-mail,

- The person who makes the reservation must be over 18 years old and is responsible for the personal information provided at the time of booking. Juveniles can only travel with one adult person or with a written statement from their parent or guardian.
-Reservation must be made at least 24 hours before your transfer and the person must be available because in the case of unavailability your transfer will be canceled. If your reservation is not confirmed by Makarska-exclusive.com we do not guarantee that you will receive the service.

After you have made a reservation, the same will be confirmed and we will send you an e-mail or a fax with a written confirmation. You will receive a voucher on which your reservation number and pricing will be, and how much you have to pay.

-The client can also make a payment to our bank account. The payment must be made in full amount of the transfer price and no later than seven days before the date of the transfer service. While making a payment, please provide the first and last name of the reservation holder. After the payment has been received, the client will be issued a voucher.

- We keep the right to forward your transfer to our partners if we are not able to make it. In this case, we do not answer for possible damage.

4. Cancellation or change of reservation - In case of cancellation of the transfer 7 or more days prior to the agreed transfer, Makarska-exclusive returns the full amount of the payment. For all cancellations up to 7 days from the agreed date we will not return the deposit.

5. Right to Compensation and Disclaimer - If the cause of your delay is Makarska-exclusive (driver negligence, defect in vehicle, lack of fuel, etc.) Your loss will be compensated. In such cases Makarska-exclusive are committed to provide you other transport to continue your journey.

- If you are late for a ride to your destination due to your negligence Makarska-exclusive will not be responsible and you can not require a compensation from Makarska-exclusive for the financial loss. Makarska-exclusive accepts no responsibility in case of receiving false information from the client, which will be resulted in a delay to the destination or starting point.

Drivers have the right to refuse to drive in case the client is intoxicated, under the influence of drugs or there is a possibility that endanger themselves and other travelers in transit. In such cases there is no refund. In the event of damage to the vehicle the customer is obliged to compensate the damage.

The vehicles are prohibited from smoking for passengers and drivers.

6. Luggage - Luggage is considered to be 1 large suitcase and 1 hand bag per person. You must notify us in advance of the amount of luggage you have.

7. Safety and Vehicle Equipment - All our vehicles are technically inspected and insured under the laws of the Republic of Croatia. When booking your vehicle will be adjusted according to the number of passengers. All vehicles are equipped with safety belts and air conditioning. Child seat as needed.

8. Right to Change Contract – Škorpion trade for tourism and services as the sole owner of Makarska-exclusive.com has the right to change business rules from time to time and to set up changed rules on the site. Nothing can affect the client's rights. A contract made when booking is not changeable as well as the cost of your transfer. At any time, we have the right to change the way your data is processed for the latest trends in the privacy of your data.

9. Contact - Škorpion trade for tourism and services is registered under the laws of the Republic of Croatia with headquarters 21300 Makarska, Stjepana Radića 11 and operates by high standards and is responsible for processing your personal data. All of your suggestions will be accepted to improve our service. You can send your suggestions by e-mail to makarskaexclusive@gmail.com or on +385996609000.